

Morton-Barber/Coronavirus (COVID-19) Update

At Morton-Barber, the safety of our students, instructors and employees is our top priority, and we are closely monitoring this pandemic and the spread of coronavirus (COVID-19). We are committed to providing the highest quality educational programs and support under any circumstances. We understand that due to company policies and state of Ohio mandates, students may not be able to attend a live class at our school in order to complete their coursework. The Governor of Ohio has closed all public and private schools. Morton-Barber will be suspending on-site classes effective Monday, March 16, 2020 until the risk for infection has diminished.

We are updating our offerings as local conditions change to a virtual classroom format and will provide virtual instructor office hours. If you are currently registered for an upcoming on-site class, we will notify you immediately and whenever possible, to provide you with options to complete your insurance and financial services studies.

If you have any questions or concerns, please contact us at **614-885-2800** so that we can help you make the right decisions for your needs.

Please remember, even if you are feeling a little unwell, please stay home. Staying home when sick is the best way to prevent the spread of germs. We will work with you to make up a class or provide other online or self-study options so you can complete your education successfully.

Other Useful Resources:

FINRA

Additionally, FINRA will grant a courtesy cancellation of an upcoming exam appointment and/or extend the candidate's existing enrollment period to take a FINRA exam. Please contact FINRA's Call Center at **(301) 590-6500** with any questions or if you require additional information.

<https://www.finra.org/rules-guidance/key-topics/covid-19>

PSI and Prometric have also implemented flexible rescheduling procedures as well as safety measures to ensure students are provided with clean facilities and protective measures. Testing centers are subject to close so please check on a regular basis for updates. You may find additional information by clicking on the links below:

PSI

Flexible Rescheduling

Please have candidates contact Candidate Support Services if they need to reschedule an exam due to illness, are exhibiting flu like symptoms, or have been directed to self-quarantine by their local health authority. If a candidate arrives at a testing center and is exhibiting flu-like symptoms, the candidate will be denied admission to the test center and may be required to reschedule. We are monitoring Test Center Capacity so that we can increase availability once COVID-19 has been contained.

<https://www.psonline.com/important-notice-update-concerning-covid-19-coronavirus>

Prometric

Test Center Actions

Candidate Safety

Candidates will be permitted to use medical masks and gloves while they are testing. Please note these items will be subject to visual inspection upon entry to the test center. For a full list of permissible items please [check here](#)

Test Center Cleanliness

We have fully reviewed all test center operations and continue to reinforce expected actions at all test centers around the world that will mitigate the risk of spread of the virus at these locations. These procedures include regularly cleaning high-touch surfaces (ex. test station keyboard keys, mouse, biometric touch chip device) and providing disposable wipes so that common surfaces can be wiped.

Test Center Closures

Test center closures are being evaluated on a case-by-case basis with a close eye on specific government actions, including closing local offices, public spaces, and university campuses, along with building closures where the test centers are located.

All test center closures will be posted on our website at www.prometric.com/closures as closure decisions are made. Please check the site closure page often to see the status of your test center.

<https://www.prometric.com/corona-virus-update>